

ISO 20121

Statement of Intent and Values



Guiding Principles

OIC Group provides high-quality, sustainable and responsible event and congress organisation services. We recognise the importance of operating in harmony with the environment, society and local economies, and we are committed to pursuing these objectives by adopting the principles and values defined by the **ISO 20121** standard: inclusivity, integrity, responsible management and transparency.

Our commitment is further strengthened through the adoption of **UNI/PdR 125**, confirming our dedication to promoting a corporate culture based on gender equality, equity, inclusion and the enhancement of people.

Our commitment is structured around seven key areas:

Environmental Sustainability

We aim to minimise the impact of our events by promoting digital solutions, the use of recycled materials, energy savings, responsible waste management and carbon emissions measurement. We protect biodiversity and local ecosystems in the areas where we operate.

Integrity and Social Responsibility

We work with local suppliers, promote social inclusion and support educational and community projects. We ensure universal accessibility, with particular attention to the most vulnerable groups. We respect and protect human and children's rights, while actively opposing all forms of discrimination, exploitation, harassment and inequality. We promote diversity, equity, equal opportunities and gender equality, in line with the principles of UNI/PdR 125 and in full compliance with applicable regulations.

Local Economy

We support local businesses and maximise the use of local resources, contributing to sustainable and long-lasting economic growth.

Responsible Resource Management

We use water, energy and raw materials efficiently, reducing waste and adopting innovative technologies to improve operational efficiency.

Collaborative Partnerships

We build strong relationships with clients, partners and suppliers, integrating sustainability into every stage of event planning and delivery. We monitor the

supply chain to ensure safety, environmental responsibility and compliance with sustainability standards.

Training and Awareness

We invest in the continuous training of employees and stakeholders on sustainability principles, promoting a widespread culture of environmental and social awareness.

Measurement and Continuous Improvement

We monitor our performance, set ambitious objectives and work towards the continuous improvement of our sustainable practices.

At **OIC Group**, we believe that responsible and sustainable events and congresses can make a meaningful contribution to building a better future for present and future generations. Our commitment is to work with dedication and transparency, establishing ourselves as a benchmark for excellence in the event organisation industry.

Settembre 2025
Irene Serio, CEO and President
OIC GROUP